Client Profile (Under NDA)

The client is a major truck transporter based in India.

The Challenge

The transport company's front office was computerized, for order booking and invoice generation. The back office (accounts) was using India's leading accounting software Tally. The details in the invoices were again manually entered in the Tally software, apart from other entries related to expenses and bank/cash receipts, correct taxes applicable etc.

The delivery manager at client side had following pain areas,

- Frequent breakdown of front office software
- Hard coded tax rates implemented in this software
- Missing linkage between front & back office, resulting in work duplication
- Technological obsolesce of the application software

We decided to develop new billing software, using latest development platform with an interface to Tally software. The billing software was intranet, client-server based application. The invoices booked by front offices were directly imported to Tally software.

Such process was achieved manually but as the volumes ramped up, this was not a viable option and an automated process was desired.

Benefits

The solution addressed most of the issues raised by the stake holders.
More specifically the major benefits were,

- ✓ Manual corrections in the invoices were eliminated
- ✓ No more manual entries of invoices in the Tally software
- ✓ Increased accuracy of the client billing
- ✓ Faster dispute resolution for the clients
- ✓ Faster account closing for the day

For Solution

To find out how ez's Transport Billing solution can help your company, please contact us at support@ezconsultants.net.